



GUIDE TO SOLID WASTE SERVICES

PUBLIC WORKS DEPARTMENT

102 E 2nd St
Washington, NC 27889
(252) 975-9302

Residential Household Garbage & Recycling Collection Guidelines

- Property owners shall be responsible for keeping their property clean by not permitting garbage or bulky trash to accumulate. Garbage and bulky trash shall be placed in proper containers.
- The Solid Waste Division will provide one (1) green 95 gallon roll out cart for household garbage and one (1) blue 95 gallon roll out cart for recycling per household. If any resident moves into a home and does not have a City provided cart, please call the Public Works Department
- Household garbage/solid waste is the only allowed items in the green roll out carts and the weight of these items cannot exceed 80 pounds.
- The blue 95 gallon recycling cart is provided for each household for acceptable recyclables. Effective October 2009, no plastic bottles are allowed in the household green cart. Recycling helps reduce the cost of disposal of our solid waste in the landfills and helps our environment.
- All carts and bulky items for collection needs to be placed on the nearest grassed area behind the curb.
- Containers may be placed at the curb the night before, but no later than 7:00 a.m. for collection on the scheduled collection day.
- Residents will need to retrieve the containers from the curb on the day of the pickup.
- Any resident which requires services for more than one roll out cart shall be charged an additional fee, currently (\$10) ten dollars and fee may change without notice, per additional City-issued roll out cart. To request an additional cart please call the Public Works Department.
- Residential apartment complexes may have a dumpster available for solid waste; and recycling may be available via the use of roll out carts placed near the dumpster. Discuss solid waste and recycling needs with the property manager or call the Public Works Department.
- In the event, a resident desires to have solid waste and recycling picked up from behind the house; an additional fee of twelve dollars (\$12) per month will be added to the user's utility bill. This fee is subject to change without notice.
- Door hangers will be issued to residents that are in violation of any solid waste requirements.

In an effort to provide you with the best possible service, we ask your cooperation with the items listed above. Our residential crews are making over 1000 collections per day (Tuesday-Friday), and we must ask each resident to help us.

Residential Yard Waste Collection Guidelines

The Solid Waste Division desires to assist residents in disposing of debris from their normal landscape maintenance. Our department will remove not more than one (1) standard dump truck load per week when placed according to the following specifications.

- The pruning or trimming has been performed by the property owner or occupant (not a contractor) and placed at the curb.
- Tree trunks and branches shall not exceed six (6) inches in diameter, three (3) feet in length, or eighty (80) pounds in weight.
- Tree stumps shall not exceed one hundred and fifty (150) pounds, and will be picked up only on a call per need basis.
- Large volumes of tree branches that exceed the criteria above can be picked up for a fee.
- Leaves shall be considered as yard waste and shall be placed in strong plastic bags or yard waste containers (can be purchased from the City for \$10.00) and placed at the curb by the resident from February 16th— October 31st each year.

- Loose leaves are collected from the curb (not in the street or gutter) from November 1st – February 15th each year. Loose leaves cannot have any branches or other debris mixed with them.
- Old residential household green garbage roll out carts, if available, can be purchased from the Solid Waste Division to collect your yard waste. Carts will have a spray painted white stripe around the top of the cart for a convenient means of disposing of yard waste items. The white stripe helps our crews to recognize that this cart contains YARD WASTE.

The current fee is \$10 per cart and this fee may change without notice or revision to this booklet.

Call and request a cart for yard waste at (252) 975-9302.

REMINDER

Yard waste cart will need to be placed at the curb by **7:00 AM** on your scheduled collection day.

Bulky Trash Guidelines

Bulky trash will be picked up 4 (four) times per year at no charge during the months of February, May, August and November. Items are picked up on your waste collection day. Place bulky items in your yard near the street.

For specific dates go to the City of Washington Website:
www.washingtonnc.gov

The City of Washington will also pick-up bulky items by request outside of our 4 (four) weeks for a charge of \$100 per trip. Call the Public Works Office at (252) 975-9302 for an estimate and scheduling.

THE FOLLOWING ITEMS NOT ALLOWED FOR PICK UP:

- Tire (Disposal Only With Local Tire Recycler)
- Hazardous Materials
- Appliances that contain or **DID** Contain Freon
- Televisions
- Computers
- Computer Accessories
- Construction Materials
- Paint

It is in **VIOLATION OF THE CITY OF WASHINGTON ORDINANCE** to place **BULKY TRASH** items on the curb if not during the **BULKY TRASH DESIGNATED PICK UP DAYS.**
IF YOU ARE IN VIOLATION YOU WILL BE CHARGED \$100.00 (PER LOAD)

Recycle Do's and Don'ts

If it's not in the **YES** column for recycling
please put in green trash cart!

YES!

- Corrugated cardboard (flatten & remove any plastic or metal)
- Newspaper (without inserts or flyers)
- White & color office paper, notebook & envelopes
- Soft Sided Books, large catalogs or phonebooks
- Magazines, comics, flyers or inserts
- Cereal, pop tart, breakfast bar or fruit snack boxes
- Aluminum beverage can
- Plastic container with the #1 on bottom (PETE)
- Plastic container with the #2 on bottom (HDPE)

Please empty and rinse out containers

NO FOOD OR LIQUID!!

NO!

- Plastic grocery bags or trash bags
- Paper/Plastic/Styrofoam – plates, napkins, straws, cups
- Plastic food wrappers
- Pizza boxes
- Pasta boxes, ice cream container, milk or juice boxes
- Yogurt, butter or cheese/peanut butter tubs
- Hardbound Books
- Bulbs or ceramic
- Glass bottles or jars
- Motor oil or antifreeze container
- Aluminum foil or pie pans
- Diapers or wipes, Kleenex/tissue boxes
- Metal coffee can
- Batteries & tires
- Shredded paper or documents
- "To go" trash (bags, cups, french fry container boxes and wrappers, etc.)

Trash, Yard Waste & Bulky Trash Do's and Don'ts



Place green (household) and blue (recycling) carts at the curb before **7:00 AM** on scheduled day. **No bags/trash accepted outside the cart.**



Yard Waste is collected at the curb weekly per guidelines, unless a holiday falls on your scheduled day. (Pictured: Old green cart purchased from the Solid Waste Division w/ white stripe)



Bag leaves, straw or grass clippings from February 15th thru November 1st



Loose Leaves accepted from the curb from November 1st thru February 15th



Bulky Trash collected **FREE** for one (1) week during Feb., May, Aug., & Nov.

Solid Waste Frequently Asked Questions

1. I am moving to Washington soon, how do I get started with sanitation service?

First of all, welcome to Washington! Request a solid waste package when you have your utilities turned on. If you do not have a green and blue roll out cart at your new residence, then ask the representative to have them delivered, or you may call the Public Works office at (252) 975-9302 to make the request.

2. Do I need to purchase and/or provide my own containers?

Each utility customer is charged a monthly garbage service fee on your utility bill. This fee covers the cost of providing you with one 95 gal green roll out cart for household garbage and one 95 gal blue roll out cart for recycling. This fee also covers the cost to pickup your household garbage, recycling, yard waste, and bulky items. All services are provided one time per week on a scheduled collection day; except, the bulky items are collected for one week in February, May, August, and November on your scheduled collection day. See Social Media.

3. Will my garbage, recycling, and yard waste be collected at the same time?

No, different trucks pickup different items throughout your scheduled pickup day.

4. My garbage, recycling, or yard waste was missed. What do I do?

Occasionally a container may be missed. Please call 975-9302 and your container will be serviced as soon as possible.

5. How do I prepare the yard waste for collection?

Yard waste such as loose leaves, grass clippings, and other small yard debris should be placed in plastic bags or containers provided by the resident marked "yard waste" for collection on scheduled day.

6. What time do I need to put my solid waste out?

Roll out carts, recyclables, yard waste, and limbs need to be placed at the curb or edge of sidewalk **by 7 A.M.** on collection day.

7. Can I place extra trash bags outside of my trash cart for pickup?

No. All trash must be placed inside of the trash container. Any trash

outside of the trash container will be the customers responsibility. (Ordinance Chapter 28, Section 28-2;(b))

8. Does the City provide leaf collection?

Yes, our loose leaf collection season starts November 1 and runs through February 15. During this time, leaves should be placed loose at curb or along the sidewalk. Placing leaves in the street is prohibited, because they can be a traffic hazard and/or they clog the storm drains and catch basins. Loose leaves are not collected on your scheduled collection day; but the schedule is determined by the demand. The City's crews begin collecting at one area and will cover the entire City. Once the entire City has been covered they begin again. From February 16 – October 31 leaves are collected at the curb when bagged or placed in containers marked "yard waste" provided by the resident.

9. I live in a multi-family (apartment) complex. How do I dispose of my garbage/recycling?

Your garbage should be placed in dumpsters provided by your complex. The City will provide blue 95 gallon roll out carts for your recyclables. An area will be designated for the collection of recycling, normally near the dumpsters.

10. How do I dispose of paint?

Paint cans need to be opened so paint can fully dry and harden. Closed containers and liquid paint will not be collected. Empty cans or completely dried cans may be placed in the household garbage.

11. How would I find out about the sanitation holiday schedule?

The schedule is available on the government access channel (channel 9), Social Media and on the City's website at www.washingtonnc.gov, or by calling 975-9302.

12. What is done with the recyclables once picked up from my home?

The recyclables are taken to the local recycling center for processing.