



Troy Community Center Room Reservation Form

Res# _____
HH# _____

3179 Livernois Rd, Troy, MI 48083

248.526.2656 248.689.6497 banquets@troymi.gov rec.troymi.gov

Guest/Organization Name: _____ Representative: _____

Street Address: _____ City: _____ Zip: _____

Daytime Phone: _____ Alt. Phone (required): _____ Email: _____

Date(s) Requested: _____ Room(s) Requested: _____

Rental Start Time: _____ Rental End Time: _____

Note: You will be billed from time of setup through departure. Refer to Facility Rental Information for any additional staffing fees that may apply

Event Head Count: _____ Purpose of Event: _____

Non-Profit Groups

501(c)(3) status: Yes No Represented by a Troy Resident: Yes No Event Open to Public: Yes No
Non-profit groups must supply proof of non-profit status. There is a 25% charge for Audio/Visual items

Please check all applicable boxes in each section below

Additional Items:

- TV/DVD \$30
- White Board \$15
- Podium \$15
- CD Player \$15
- Computer Projector/Adapters \$50
- Projector Screen N/C
- Microphone (lapel or handheld) \$15
- Easel \$15
- Telephone/Internet Line \$25
- White Table Linen \$5

Wireless Internet Service is available throughout the Community Center at no extra charge.

Room Setup:

- Theatre (chairs with head table)
- Oval Tables
- School Room (with head table)
- U-Shape
- Hollow Square
- Card Table
- Other

Table Dimensions:

- Oval: 6'x5' seats 8
- Seminar: 8'x18' seats 4
- Rectangle: 8'x30" seats 4
- 12'x30" seats 6
- Card: 3'x3' seats 4

Food Service:

- Beverages/Snacks
- Breakfast
- Lunch
- Dinner
- Alcohol
- No Food/Beverages

Caterer:

- Crank's Catering
- Granite City
- Maggiano's
- Priya Indian Cuisine
- Sedona Taphouse
- Zio's Catering

All food, beverages, & alcohol must be provided by one of the above caterers. Customer must make reservation and payment with selected caterer separately.

Liability and Waiver/Indemnification Agreement

I have received, read, understand and agree to comply with the City of Troy Community Center's rules and regulations on the use of meeting rooms. I hereby fully release and discharge the City of Troy Recreation Department, Community Center, the City of Troy, its officers, agents and employees from any and all claims from injuries, including death, damage or loss, which may arise or which may be alleged to have arisen out of, or in connection with the above meeting in the City of Troy Community Center. I further agree to indemnify and hold harmless and defend the City of Troy Recreation Department, the Community Center, the City of Troy, its officer, agents and employees from any and all claims resulting from injuries, including death, damage or loss, including, but no limited to, the general public, which may arise or may be alleged to have arisen out of, or in connection with the above meeting/event in the City of Troy Community Center.

Applicant Signature: _____ Date: _____

For office use only:

Reviewed by: _____ Date: _____ Confirmed with: _____ Date & Time: _____

FACILITY RESERVATION POLICIES

Availability

1. Programs sponsored by the City of Troy have first priority.
2. The TCC is available during normal operating hours and after hour times. Refer to the rental fee table for room rates.
3. All organizations utilizing the TCC on a discount basis may NOT use space for personal, private or commercial gain.
4. Any promotion, issue, event or activity of a political nature shall be allowed to organize where all candidates or persons have an equal opportunity to participate. Partisan activities are permitted but subject to reasonable regulation of time, place and manner of exercise of such activities.
5. Representatives reserving space must be at least 21 years of age. No reservations will be issued for meetings or parties of minors unless chaperoned by at least one individual over the age of 21 and signed for by the responsible party. There must be one chaperon for every 15 minors. All children must remain in the rented room(s) and are not allowed to roam unsupervised including the hallways of TCC.
6. Reserving space to conduct services, programs or events that are similar to, or in conflict with, the Troy Recreation Department are prohibited.
7. Rentals to commercial enterprises that involve the sale of goods or direct profit as the primary function of the event, are not permitted in the Community Center.

Priority

1. Groups using the building on a regular basis (monthly meetings, etc.) shall be given priority to reschedule reservations for the upcoming year which begins September 1 and ends August 31. Priority will be given to returning groups.
2. Special events may be scheduled in advance on a revolving 18 month basis.
3. Groups who have been in violation of a TCC policy may lose their status as a returning member and placement in the priority list.
4. Rooms are assigned according to the number of guests and type of function. The Community Center Staff reserves the right to substitute a comparable room at any time for the function to maximize facility usage.

Reservation Procedure

1. Reservations requested outside of normal operating hours must be received one month in advance. **The reservation time shall include all preparations, activities, clean up and restoration. Rental fees are based on the entire time a room is used, including set-up and clean-up.**
2. Organizations may be required to provide proof of liability insurance naming the City of Troy as "Additional Insured" for the event.
3. Upon approval, a confirmation of the reservation will be emailed to the applicant and serve as the official document.

Preparations

1. All furniture, equipment, decorations, and other needs shall be detailed in the room permit and approved in advance. Use of special equipment may result in additional charges.
2. Special permission from the City is required to post signs promoting the event.
3. Groups requesting audio-visual equipment must know how to operate said equipment. A staff person is not provided to operate audio-visual equipment. The TCC has a variety of AV equipment and linen available for a fee.
4. TCC staff will set up the room according to instruction listed on the permit. Additional set up/changes made on the day of the event will be the responsibility of the applicant.
5. The following fire prevention regulations must be observed:
 - a. The use of open flames such as lighted candles and incense is prohibited. Candles must be protected by a glass enclosure and approved by the Troy Fire Department. Electrical extensions and decorations must be without exposed wire and UL approved.
 - b. Decorations such as posters and banners require special permission. Flammable decorations such as straw, leaves excelsior or streamers are not permitted nor are paper lanterns or draped lamps. Smoke, fog or bubbles are not allowed.
 - c. Corridors, exits and stairways must be free of obstructions at all times. Exits are to be lighted when the room is in use. People may stand in a meeting room only behind the last row of seats, but never in aisle or exit doorways.
6. Groups should check in at the Administration Desk or Fitness Desk. Staff members are available to conduct a room inspection prior to the start of the rental to ensure cleanliness.
7. Groups are restricted to the room assigned, except for the use of restrooms, lobby or common areas.
8. Food and beverages served at the event must adhere to the Food and Beverage policy and Damage Deposit policy.

Use

1. Alcohol permitted through the preferred caterers list only. Tobacco products, cigarettes, and e-cigarettes are prohibited in the Community Center.
2. Groups must follow established policies for the TCC. Violation of such policies or misrepresentation of use may be cause for immediate cancellation of rental and suspension of facility usage request for up to one year.
3. **No tape, sparkles, glitter, confetti, pins, staples or adhesive are allowed on the walls of TCC. The Rental Representative is responsible for insuring that all rules and regulations are adhered to.**
4. The TCC will not accept deliveries or store items in advance of an event. All items must be removed at the conclusion of the rental event.
5. Refer to the Room Rental Information form for rooms available to rent, size and approximate capacity.
6. Rentals shall not infringe or restrict the use of the TCC by other groups or individuals.
7. Only music suitable for a public facility will be allowed and its volume is subject to control by Community Center staff.
8. During inclement weather, groups may be required to move to other areas of the building as directed. All normal will cease during tornado warnings, etc.
9. TCC does not allow the placement of signs around the facility promoting events held at TCC. Special permission may be granted by the Facility Manager]
10. City photographers commonly take photos of events at the TCC for use in promotional materials. If you prefer not to be included, please let the photographer know prior to being photographed.
11. No RED or ORANGE drink allowed in any rooms.

Clean-Up

1. **Clean-up shall be performed during the approved rental time.**
2. The group is responsible for restoring the room to its original condition at the conclusion of the rental. All trash, decorations, food and debris must be placed in the receptacle. Failure to properly restore the facility will result in an additional charge, loss of security deposit, and/or loss of facility use privileges. Any damages to the building and/or grounds will be charged to the Rental Representative signing the contract.
3. Groups will be charged full replacement costs for missing or damaged property belonging to the City of Troy.
4. Community Center staff will be available to inspect the room when the clean-up is complete.

Fees

1. **Non-refundable deposits for weekday events M–Th: \$30 or \$60 for Rooms 304/305 due at time of reservation. Non-refundable deposits for weekend events Fri–Su: \$150 or half of rental for Rooms 304/305 due at time of reservation.** Any events booked within 7 days of event date must pay for room rental in full at time of reservation. Final payments and all changes must be made 5 business days before event date. Payments may be paid online or check must be delivered. If payment is not received on time, a reminder will be sent out and renter will be given 24 hours to make full payment plus an additional \$50 fee. If final payment is not paid within this grace period, reservation will be canceled and no refund will be given.
2. The preferred caterer and event planning service will invoice separately for their services.
3. Additional fees incurred during the event must be paid at the conclusion of the event.
4. A room cancellation must be requested 5 days or more before event date to receive any refund, excluding deposit. No refund will be given if cancellation request is made within 5 days.
5. Non-profit groups must show current 501c status to receive discounted rates.

Security Deposit

Any group having food or drinks in room 301, 302, 303, 304, 305, or 402 will be charged a \$250 security deposit fee. If renting rooms 304 and 305, the security deposit will be \$350. The security deposit will be refunded: 1) The rooms are returned to their original condition; 2) The rooms are clean; 3) Your group leaves at the end of the agreed upon rental time; 4) All room rental rules above are followed without violation. If the rooms are not returned to their original condition, the cost of damages will be deducted from the security deposit. If the damages are in excess of the security deposit, the renters are liable for the full cost. Deposits must be made by credit card. Excessive damage may result in loss of rental privileges.