LIVE SCAN

The Jackson Police Department offers Live Scan fingerprinting services to the general public. Live Scan digitally captures an individual’s fingerprints so that they may be transmitted electronically to the State of California Department of Justice (DOJ) and/or the FBI. The California DOJ provides an automated service for criminal history background checks that may be required as a condition of employment, licensing, certification, foreign adoptions of VISA/Immigration clearances.

HOURS:
MONDAY-FRIDAY, 10AM - 12PM & 1PM - 3:30PM BY APPOINTMENT ONLY
For an appointment please call 209-223-1771.

LIVE SCAN REQUISITES:

1. Bring 3 COPIES of a completed Live Scan form, unless provided with a triplicate form. (Applicants must get instructions and the forms required for fingerprinting services from the agency requiring their criminal history background check (i.e., employer, youth sports league, etc.).

2. Bring a valid (non-expired) government-issued photo ID card (e.g. DMV Driver’s License or I.D., Passport, Military I.D. Card.) Please Note: Expired ID information cannot be accepted.

3. Payments will be made at City Hall

4. The Live Scan process will take 15 – 20 minutes (some exceptions may apply)

FEES:

Fees vary for each license, depending on the Department of Justice, FBI and Child Abuse Index. The Jackson Police Department charges a $30.00 rolling fee. The rolling fee is in addition to DOJ/FBI fees for Live Scan. We collect all background check fees on behalf of the DOJ/FBI unless a billing code from another agency is noted.

RESULTS:

Since the DOJ normally responds to the applicant agency, please check with the agency first. If a requesting agency does not have results yet and digital Live Scan fingerprints were submitted, you can use the 24-hour Automated Telephone Service: (916)227-4557. You will need the following information: (1) your date of birth; and (2) the 10-digit Automated transaction Identifier (ATI) number that appears at the bottom of the request for Live Scan Services form.