#### **National Center for Injury Prevention and Control**



## What is CDC doing to better understand and improve safe transportation for older adults?

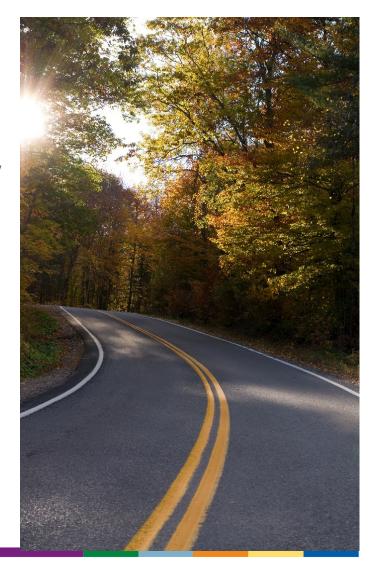
Laurie Beck, MPH

National Center for Injury Prevention and Control
Centers for Disease Control and Prevention

ADRC Healthy Communities Summit June 20, 2019

#### **Session Overview**

- CDC's role in transportation safety
- Ongoing data linkage project to better understand crash-related injuries among older adults
- Ongoing research project examining ride share services for older adults
- CDC's MyMobility Planning Tool

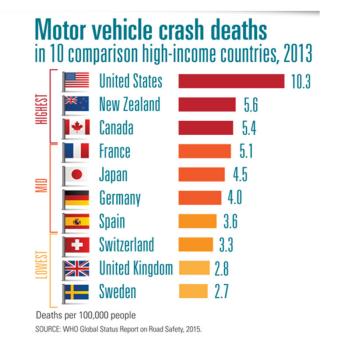




#### Why Motor Vehicle Injury is a Public Health Problem

#### In the United States:

- Crashes are a leading cause of death in the first three decades of life
  - 2<sup>nd</sup> leading cause of injury death among older adults (65+ years)
- Each year motor vehicle-related injuries send about 3 million people to an emergency department
- 37,800+ deaths on U.S. roads in 2017



https://www.cdc.gov/vitalsigns/motor-vehicle-safety





#### **Motor Vehicle Injury Prevention Priority Areas**



Restraints



Tribes

Impaired Driving



Older Adult Mobility



Data Linkage





#### **Motor Vehicle Injury Prevention Priority Areas**



Restraints



Tribes

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Data Linkage





#### **Motor Vehicle Injury Prevention Priority Areas**



Restraints



Tribes

Impaired Driving



Older Adult Mobility



Data Linkage

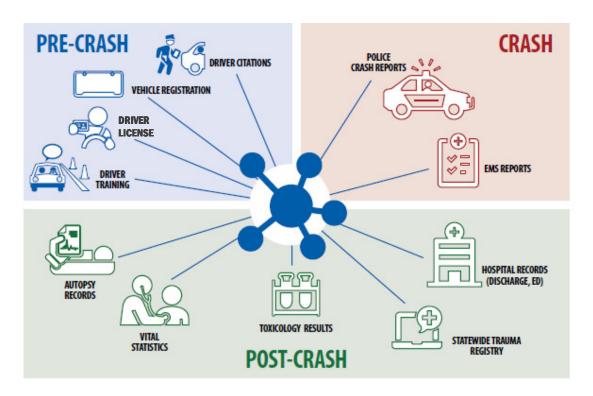


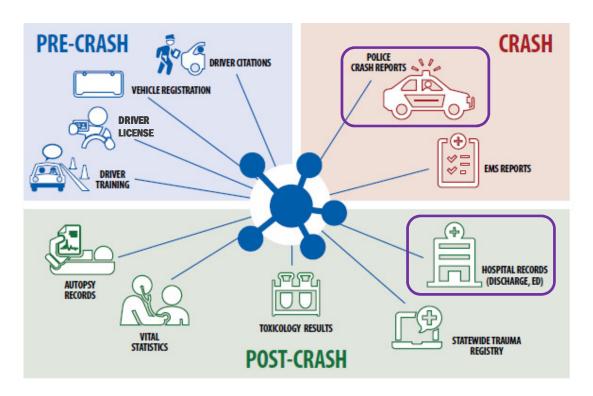
Part 2:
Linking Data to Examine Older Adult
Crash-related Injuries

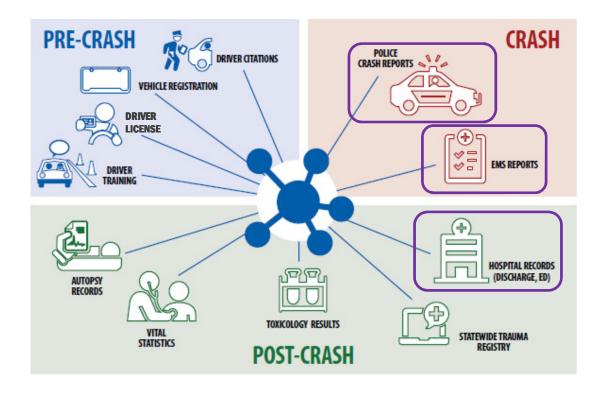
#### **Data Linkage Overview**

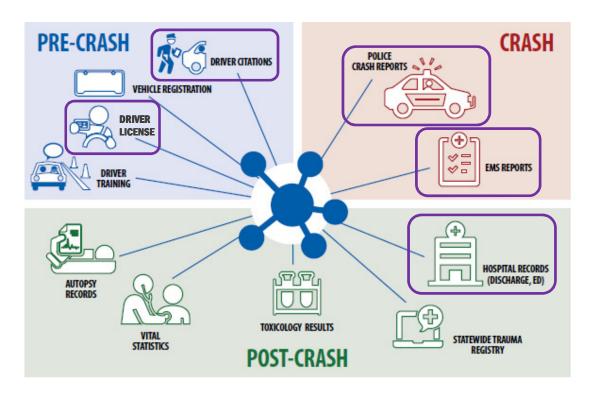
- Purpose: Determine utility of linking medical and traffic data for identifying risk and protective factors and outcomes of motor vehicle crashes among older adults
- Study locations: Kentucky, Maryland, Ohio, Utah

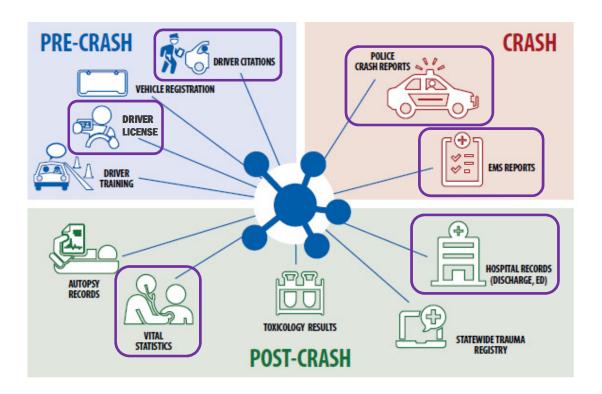


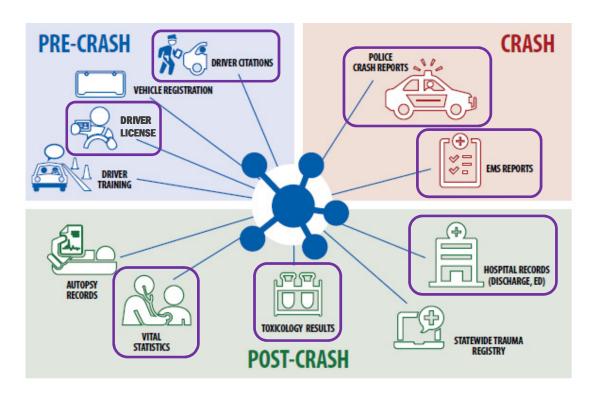












#### What Can We Learn From Linked Data?

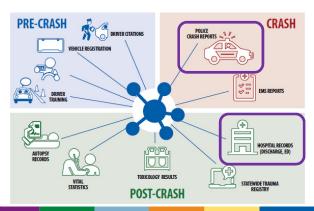
#### **Selected Research Questions:**

- What risk factors for a motor vehicle crash are related to an older adult in one of the vehicles (driver or occupant) being injured? How do these factors compare with those for younger vehicle drivers or occupants?
- What is the severity of injury as it relates to mortality risk or to disability risk from motor vehicle crashes among older adults? How does this compare with other age groups?
- Are certain comorbidities (e.g., chronic diseases) associated with crash risk or with identified risk factors for crashes among older adults? In the event of a crash, are certain comorbidities associated with likelihood of crash injuries among older adults, and how does this vary as a function of whether an injury requires medical treatment?

#### **Data Linkage Study Example**

### **Factors Influencing Identification of Serious Injuries on Motor Vehicle Crash Reports**

- Objectives
  - Determine accuracy of crash-reported serious injuries compared to hospital-reported serious injuries
  - Identify factors associated with under-identification



Source: Cook L et al. 2018.

#### **Methods**

- Database: Probabilistically linked Utah motor vehicle crash, emergency department, and hospital discharge data from 2010 – 2016
- Measures of serious injury:



#### **Methods**

- Other variables examined:
  - Person
    - Age
    - Sex
    - Person type (driver, passenger, etc.)
    - Restraint usage
  - Crash
    - Time
    - Urban/rural location
    - Crash type
    - Suspected alcohol/drug use

Source: Cook L et al. 2018.

#### **Results**

■ Of 931,485 persons in crashes from 2010 – 2016:

95,532 (10.3%) cases linked to hospital record

Of those that linked to hospital record:

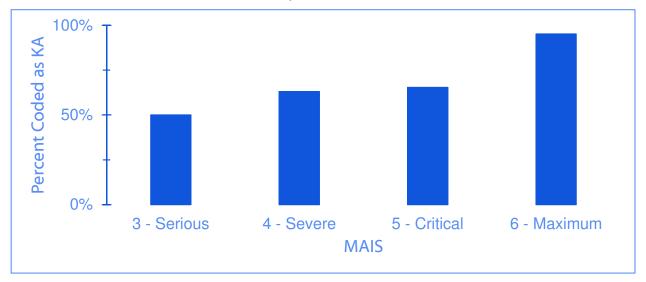
5,685 (6%) cases were coded as serious injury (MAIS 3+) on hospital record

Of those with serious injury on hospital record:

2,959 (52%) cases were coded as serious injury (K or A) on crash report

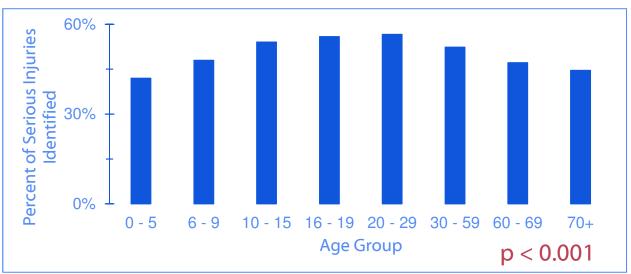
#### **Results**

Crash-reported Serious Injuries (KA) by Hospital-coded Serious Injuries (MAIS 3+), Utah, 2010-2016

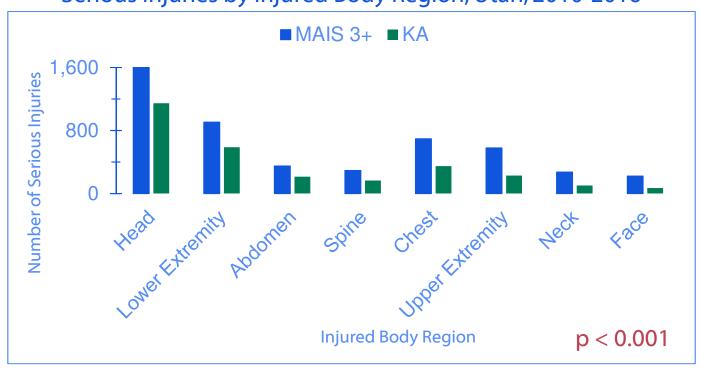


**Results** 

Hospital-coded Serious Injuries Identified as Such on Crash Reports, by Age Group, Utah, 2010-2016



Results
Serious Injuries by Injured Body Region, Utah, 2010-2016



#### **Implications**

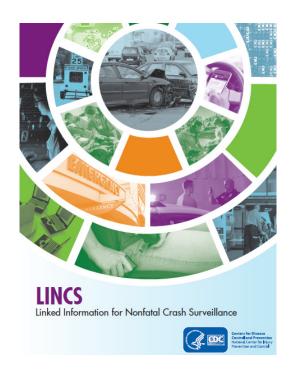
- Potential for under-reporting
  - Children and older adults (compared with adults 30-59 years)
  - Injuries to body regions other than the head
- Crash scenarios considered to be more risky are more likely to be accurately coded as serious injuries.
- Underreporting of serious injuries (on crash report) can result in the diversion of resources from areas and populations where they could be of benefit.

#### **Next Steps for Older Adult Data Linkage Project**

- Continue answering research questions to better understand risk and protective factors associated with older adults and crash injuries.
   Selected research in progress includes:
  - Influence of age on relationship between crash factors and likelihood of hospital treatment or death
  - Influence of age on costs of crash injuries
  - Investigate influence of different drug classes on crash-related fatal and hospital outcomes
- Extend single-state analyses to multiple states (KY, MD, OH, UT) using uniform, standardized data sets and programming

#### **Other CDC Data Linkage Activities**

- Evaluation of data linkage systems
- National Governors Association Learning Labs (12 states to date)
- Core State Violence and Injury Prevention Program supplemental funding for 4 states
- LINCS Guide coming soon!



# **Part 3: Examining Ride Share Service Availability** and Use among Older Adults

#### **Background: Driving Cessation By Older Adults**

- Driving cessation associated with poor outcomes, including:
  - Poor psychological outlook
  - Lower community engagement
  - Lower quality of life
  - Depression
  - Isolation
  - Declines in physical activity and health
  - And more

#### **Background: Transportation Alternatives**

- Transportation alternatives may include
  - Public transportation
  - Walking
  - Van services
  - Rides from friends or family members
  - Taxis
  - Ride share services



- Factors making it difficult to use many transportation alternatives include
  - Poor health and/or mobility of the older adult
  - Cost
  - Availability

## **Background: More People Are Using Ride Share Services**

- In 2018, according to the Pew Research Center, 36% of all U.S. adults have used a service to share rides in private automobiles, more than double since 2015.
- Ride share use varies by geographical residence:
  - 45% of urban residents have used a ride sharing app.
  - 40% of suburban residents have used a ride sharing app.
  - 19% of rural residents have used a ride sharing app.

Source: Jiang J. Pew Research Center. 2019.

#### **Older Adult (65+ Years) Ride Share Study Purposes**

- Describe currently available U.S. ride share services, including
  - Services specifically for older adults and
  - Services that include older adults as part of their service population.
- Understand older adult attitudes and beliefs about using these services.
- Compare older adult attitudes and beliefs to those of younger (age <65 years) adults.



#### **Study Methods: Big Picture**

Timeline

Phase 1: 2018

Phase 2: 2019

Phase 3: 2020

Conduct • Identify U.S. ride Focus qualitative Final Report share services Groups and analysis and describe their Interviews Summarize characteristics and report Analyze Study barriers findings **Findings** and facilitators to using ride **Environmental Scan** share services

#### **Study Definitions**

- Ride sharing is transportation arranged through a third party where a person is a passenger in a private automobile (e.g., privately owned car, van, truck, or sport utility vehicle).
  - Ride share services exclude public transportation, rides provided by commercial vans, buses, or taxis, and rides provided by friends or family members.
- Ride share service is an organization (for profit or not-for-profit)
  where the majority of services provided use private automobiles.
  Excludes individuals who provide transportation but are not affiliated with an organization.

#### Phase 1: Environmental Scan – Methods

- Analysis of ITNRides\*, research database on older adult riders who use ITNAmerica, a non-profit ride share service for older adults
- Analysis of Rides In Sight database, national data source on ride share services for older adults
- Targeted review of peer-reviewed and grey literature
- Key informant interviews with ride share services, aging services and referral organizations

<sup>\*</sup>From Independent Transportation Network of America (ITN*America*)

## A Profile of Older Adults Who Use ITN's Non-Profit Ride Share Services (Preliminary Findings)

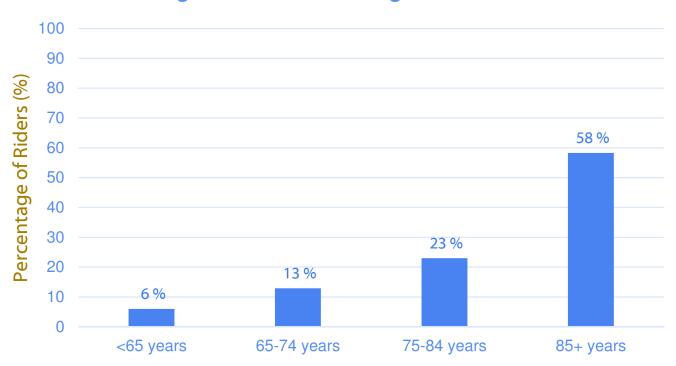
### **Data Overview**

- Created a profile of older adults using ITN's non-profit ride share service from 1996 to 2018
  - 16,528 riders
  - Riders took 969,179 trips
  - Trips taken in 25 service locations\* across the U.S.
- Data
  - Self-reported by riders at time of enrollment into ITN, or
  - Self-reported when rides are taken (e.g., trip purpose)

<sup>\*</sup>Includes one service in Georgia (ITNLanier)

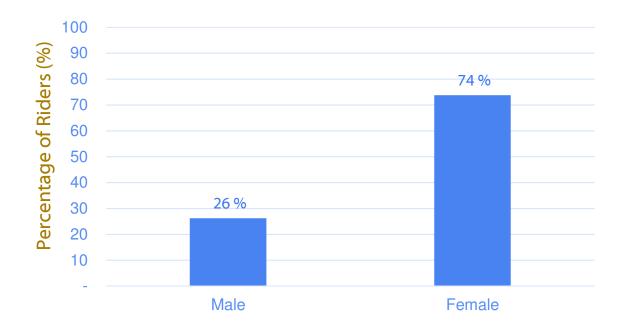
**Age\*: Most Riders are Older than 85** 

Mean Age = 84 Median Age = 87 Mode = 90

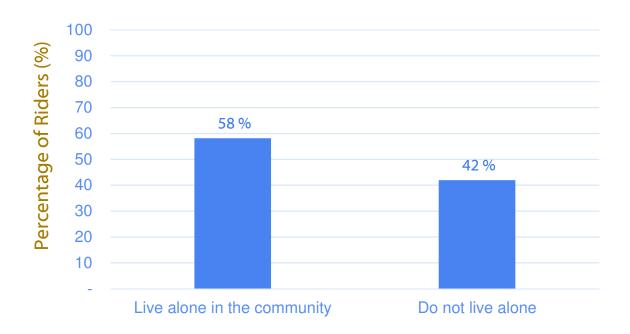


\*n=13,433; current age based on age given at time of enrollment Data source: ITNRides, ITNAmerica. July 2018.

### **Gender\*: Most Riders Are Female**

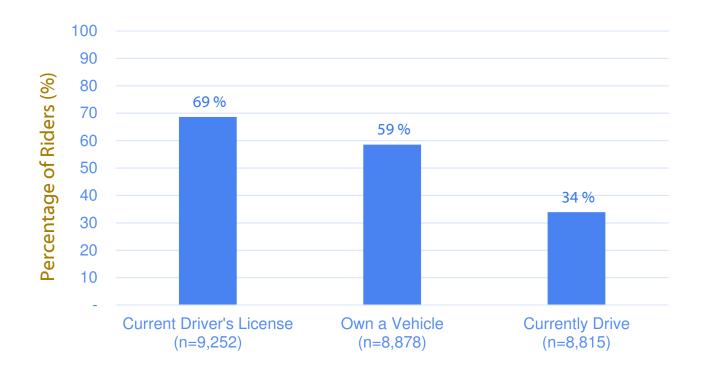


### **Living Arrangements\*: Most Riders Live Alone**



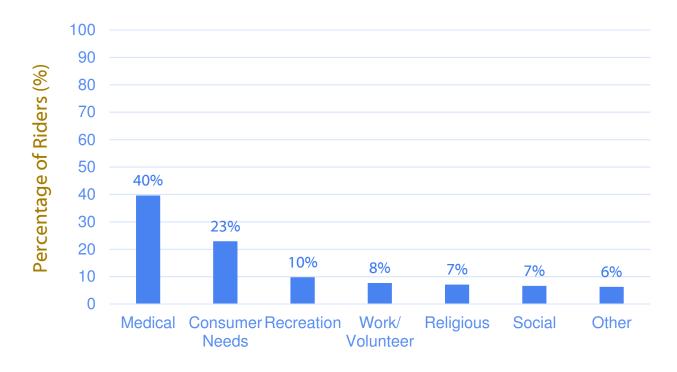
\*n=12,424; status provided at time of enrollment and updated as new information becomes available. Data source: ITNRides, ITNAmerica. July 2018.

## **Driving Status and Vehicle Ownership At Time of Enrollment**



Data source: ITNRides, ITNAmerica. July 2018.

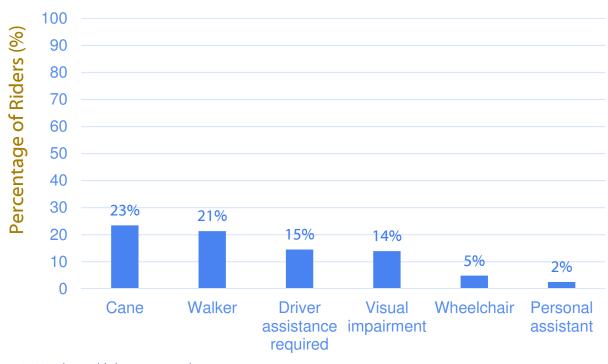
### **Trip Purpose\***



\*n=969,179 rides

Data source: ITNRides, ITNAmerica. July 2018.

### **Mobility Needs\***



\*n=16,528; rider could choose >1 need Data source: ITN*Rides*, ITN*America*. July 2018.

### **Profile of Older Adults Using ITN's Ride Share Service**

- Over age 85 (58%)
- Mostly female (74%)
- Mostly living alone in the community (58%)
- Have special mobility needs (e.g., 23% use a cane & 21% use walker)
- Most common trip purposes are medical (40%) and consumer needs (23%)
- Many still own a vehicle at time of enrollment (59%), but few currently drive (34%)

History and Current Availability of Ride Share Services (Preliminary Findings)

### **History of Ride Sharing: Not-for-Profit Services**

- Friends in Service Helping (FISH) program, organized in England in 1961, offered free rides for medical transportation.
- Faith in Action, funded by the Robert Wood Johnson Foundation from 1983 to 2008, engaged and organized volunteers to provide services to people in need.
- Independent Transportation Network (ITN), founded in Maine in 1995, for the safety and mobility for all older adults.
- Today, there are nearly 1,000 volunteer and non-profit ride share services across the U.S.

### (Modern) History of Ride Sharing: For-Profit Services

- Modern ride share services are called Transportation Network Companies (TNCs)
- The Shared-Use Mobility Center defines TNCs as:
   "Ride-sourcing providers...that use online platforms to connect passengers with drivers who use personal, non-commercial,

vehicles." (Shared-Use Mobility Center, 2015)

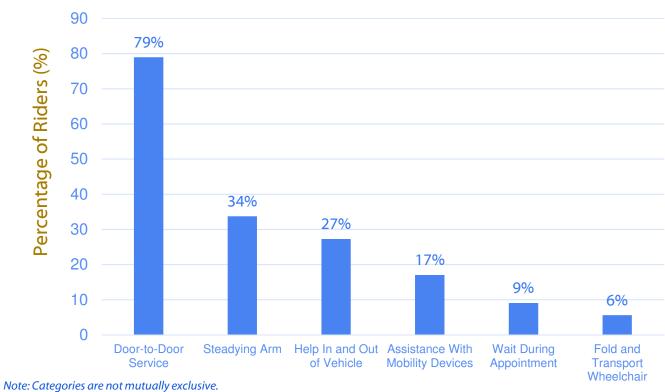
- Uber and Lyft, founded in 2009 and 2012, respectively, are the largest and most well-known for-profit ride share services (but not the only ones)
  - Rides on demand, in private automobiles, requested through a smartphone application

### Intermediaries to Connect Older Adults to Rides

- Intermediaries facilitate scheduling and coordination of rides for older adults. Some examples are GoGoGrandparent, Arrive, and Ridewith24.
- GoGoGrandparent, established in 2016, connects older adults without smartphones to ride share services available through Lyft and Uber.
  - User mean age is 82
  - For an extra fee, a premium service supplements Lyft and Uber's service with an extra level of help for riders:
    - Driver rings doorbell
    - Assistance to car
    - Additional stops on the route

# Characteristics of Non-Profit Ride Share Services for Older Adults (Preliminary Findings)

# Non-Profit Ride Share Services and Assistance Available for Older Adults (n=917)



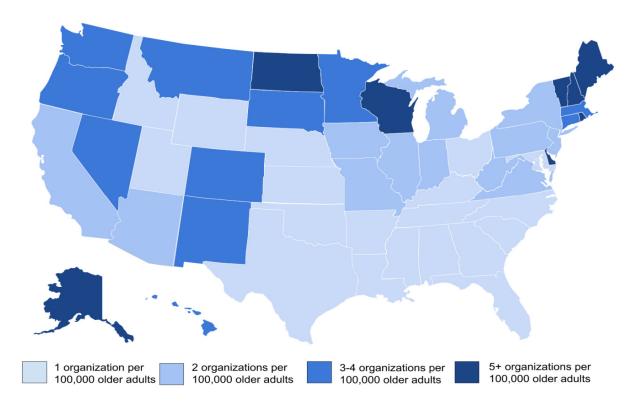
Note: Categories are not mutually exclusive.

Data source: ITN's Rides In Sight, ITNAmerica. August 2018.

## Non-Profit Ride Share Services and Assistance Available for Older Adults (n=917)

- One third have a residency requirement on their website, meaning that people seeking rides must live within a specific service area.
- The most common eligible trip purposes are medical or health care (68 percent) and grocery shopping (37 percent).
- All services schedule rides in advance, though some also schedule rides on demand.
- Two thirds (66 percent) offer their services for free. Of those that accept payment, roughly 3 in 4 take cash (74 percent), and 24 percent take checks or credit cards.

# Distribution of Non-Profit Ride Share Services (n=917), per 100,000 Older Adults (Aged 65+)



Note: This map does not display the ride share organizations' service area; the ride share services may not cover the entire state. Data source: ITN's Rides In Sight, ITNAmerica. August 2018.

### **Availability of Non-Profit Ride Share Services, Georgia**



- Eligible trip purposes
  - Medical or health care (n=5)
  - Necessary errands (n=1)
  - Recreation (n=1)
  - Any purpose (n=3)
- Eligibility requirements (other than age)
  - Residency (n=3)
  - Disability (n=1)
  - Illness (n=1)

\*Note: Ride share service may not cover the entire state. Data source: ITN's Rides In Sight, ITNAmerica. May 2019.

### **Availability of Non-Profit Ride Share Services, Georgia**



- \*Note: Ride share service may not cover the entire state.
- \*\*Categories are not mutually exclusive.

Data source: ITN's Rides In Sight, ITNAmerica. May 2019.

- Type of transportation provided\*\*
  - Curb-to-curb (n=2)
  - Door-to-door (n=8)
  - Shared rides (n=2)
- Type of assistance provided\*\*
  - Steadying arm (n=2)
  - Help with mobility devices (n=2)
  - Wheelchair accessible (n=1)
  - Help in and out of vehicle (n=3)
  - Help with packages (n=1)
  - Driver will wait with rider during errand/ appointment (n=1)
  - Driver will come inside (n=2)

### **Availability of Non-Profit Ride Share Services, Georgia**



- Schedule rides in advance?
  - Yes (n=10)
- Pricing structure
  - Free (n=5)
  - Paid (n=5)

\*Note: Ride share service may not cover the entire state.

\*\*Categories are not mutually exclusive.

Data source: ITN's Rides In Sight, ITNAmerica. May 2019.

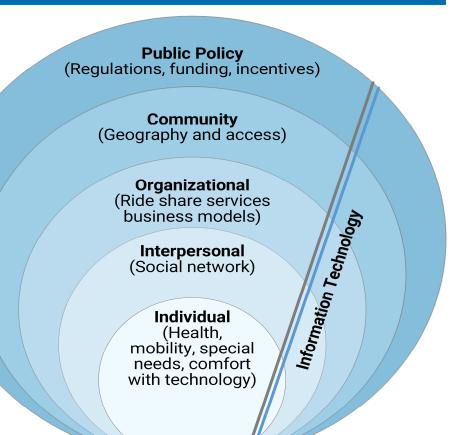
### Finding Ride Share Services in Your Community: An Example

HOME BLOS A	ABOUT WHAT IS ITN? WHY REGENERON? CONTACT IIS
Dur	NAmerica REGENERON
Complete our Customer Feedback Survey for a chance to win \$25	
Try a different search	Share your results 🖨 🟡
Filter your results (optional)	Hide Filters
Your age: Limit to Do you want to pay using   /b   programs for	Your ride is for  ☐ Medical or Haalthcare ☑ Social ☐ Orecery Shopping ☞ Recreation ☐ Necessary Frands ☐ Work or Volunteer
	3 programs listed
Results show transportation options in your area that serve seniors and people with visual impairments. If you would like help finding the best transportation for you or a loved-one, call the free hottine at 855-607-4337.	
Comfort Keepers Program: In-Home Care Services w/transportation Eligible Trip Purpose(s): Arry Areas Served: Chatham County and Richmond Hill More Info >	Address: 5 Oglethorpe Professional Blvd, Suite 120, Savannah, GA 31406 Phone: (912) 355-0111 Eligibility To Ride: Disabled, Seniors Days and Times Available: 24/7 Visit Website >
Home Instead Senior Care Program: Companion Care withdental Transportation Eligible Trip Purpose(s): Grocery Shopping, Necessary Errands, Social, Recreation Areas Served: Savannah, Deaufort, Diufflon, Hillon Head More Into S	Address: 7505 Waters Ave. F1. Savannah, GA 31406 Phone: (912) 355-0099 Fax: (912) 355-0181 Eligibility To Ride: Seniors Days and Times Available: 24/7
Lvfi Savannah Program: Ride Sharing Transportation Services Eligible Trip Purpose(s): Any Areas Served: Savannah and surrounding areas More into >	Address: CA Eligibility To Ride: Available To The Public Days and Times Available: 24/7 Visit Website >

Source: https://www.ridesinsight.org/

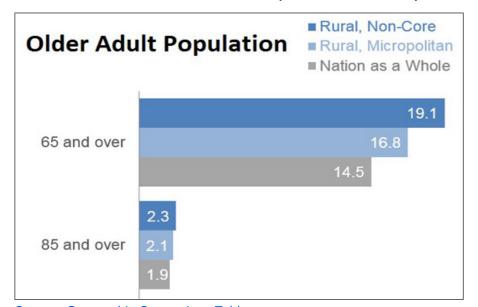
# Barriers and Facilitators Impacting Older Adults' Use of Ride Share Services (Preliminary Findings)

### **Barriers and Facilitators of Older Adults' Use of Ride Share Services: A Socio-Ecological Model**



### **Community Level Factors: Geography**

- On average, rural populations are older than populations in other parts of the country
- Populations of older adults increase by level of rurality



Source: Geographic Comparison Tables....

### A Closer Look at Geography: Where You Live Matters

- There are a greater number of ride share services in higher density urban areas than in suburban or rural locations. (Clewlow & Mishra, 2017)
- Suburban and rural communities lack the density for traditional transit systems.
- Since three out of four older Americans live in rural or suburban communities, this points to a large area of unmet need.



Photo by Brett Patzke on Unsplash

Source: Clewlow RR, Mishra GS. 2017.

### **Community Level Factors: Geography**

- The young-old (people aged 65 to 74) who reside in **urban areas** may have greater access to ride share services.
- However, traffic congestion in urban areas presents barriers for older adults who need door-to-door and arm-through-arm services.
  - Difficult for drivers to stop and help riders in urban settings
- Conversely, for the population of older adults who reside in rural communities, a lack of ride share services, and other types of transportation services, in general, is a barrier.

### **Information Technology Factors**

- Smartphones are the primary technology used by for-profit ride share services to schedule and pay for rides:
  - A major facilitator to use among certain populations, but presents barriers for many older adults.
  - Services like GoGoGrandparent, Lyft's Concierge, and Uber's Uber Central, initiated to help overcome this barrier.



Photo by Charles PH Unsplash

 Among non-profit ride share services, the predominant means for older adults to request and schedule rides is the telephone.

### **The Path Forward**

- Next steps
  - Publish results of environmental scan (Late 2019)
  - Complete qualitative study (September 2020)
- Findings have potential to
  - Identify program improvements that address older adults' attitudinal and logistical barriers to using ride share services
  - Increase likelihood that older adults consider and use ride share services as a viable transportation alternative



Part 4: **CDC's MyMobility Plan** 

### **MyMobility Plan**

- Purpose: help adults plan for future mobility changes in much the same way that they might plan for retirement
- Development based on science and evaluations
- Released in 2019



bit.ly/CDC-MyMobilityPlan

### **Cover Page**

- Positive, healthy aging perspective
- Targeted toward older adults who haven't thought about or planned for future mobility changes
- Introduces three areas for mobility planning



### What can you do to stay independent?

Many people make financial plans for retirement, but not everyone plans for other changes that may come with age. This includes changes in your mobility—your ability to get around.

It's not easy to talk about, but as we get older, physical changes can make it harder to get around and do things we want or need to do—like driving, shopping, or doing household chores.

There may be a time when you still need to get around, but can no longer drive.

You might not have mobility problems now, but you could in the future. You may even know others who already do—perhaps a parent, relative, friend, or neighbor. While it may not be possible to prevent all of these changes, there are actions you and your loved ones can take today, and as you age, to help keep you safe and independent tomorrow.

MySelf A plan to stay independent MyHome
A plan to stay safe at home

MyNeighborhood
A plan to stay mobile
in my community



Make a plan today. Stay independent tomorrow.

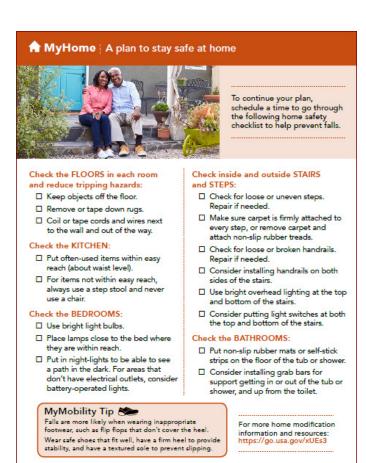
### **MySelf Page**

- Health and fitness tips for maintaining safe driving and preventing falls
- Emphasizes strength and balance activities

#### MySelf | A plan to stay independent Staying healthy and managing chronic conditions help maintain your mobility. To start building your plan, complete the checklist below. ☐ Get a physical checkup each year. ☐ Get a medical eye exam each year. Some health issues may increase your Eye problems can increase your risk of risk of falling (such as leg weakness falling or being in a car crash. and balance problems). Last Exam Date: \_ Last Exam Date: Next Exam Date: Next Exam Date: \_ ☐ Review all your medicines with a MyMobility Tip doctor or pharmacist. Good eyesight is about more than 20/20 vision. For example, you need to see well in the dark to drive safely Certain medicines can have side effects that can change your ability to drive, walk, or get around safely. Get a medical eye exam each year To learn more, go to: and address any issues. https://go.usa.gov/xPADs ☐ Follow a regular activity program to increase your strength and balance. Strength and balance activities, done at least 3 times a week, can reduce your risk of falling. Other activities, like walking, are good for you, but don't help prevent falls. Visit the National Institute on Aging's website for suggestions: www.go4life.nia.nih.gov/exercises Strength Activity **Balance Activity** Exercise Start Date Exercise Start Date Chair stand Next Monday Next Monday

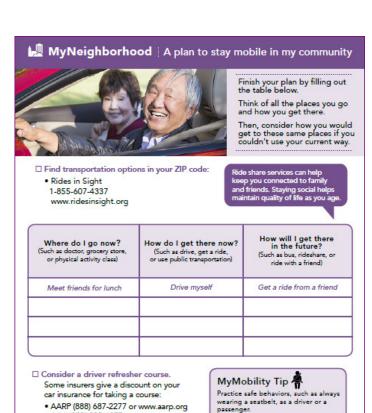
### **MyHome Page**

 Tips for reducing fall risk at home



### **MyNeighborhood Page**

 Motivates older adults to think about how they will get around if their mobility changes



www.cdc.gov/motorvehiclesafety/older\_adult\_drivers/mymobility

AAA (800) 222-4357 or www.aaa.com

For more information visit:

### Acknowledgments

- Older Adult Data Linkage Project
  - Lawrence Cook, University of Utah
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- Older Adult Ride Share Study
  - Alycia Bayne, NORC
  - Alexa Siegfried, NORC
  - Tori Nadel, NORC
  - Katherine Freund, ITNAmerica
  - Joe Warren, ITNAmerica

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### MyMobility Plan

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- Carianne Muse, Catmedia
- Gwen Bergen, CDC
- Lisa Caucci, CDC
- Susan Dugan, CDC
- Yamile Underwood, CDC

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<a href="https://www.cdc.gov/motorvehiclesafety">https://www.cdc.gov/motorvehiclesafety</a>



For more information, contact CDC 1-800-CDC-INFO (232-4636)
TTY: 1-888-232-6348 www.cdc.gov

The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.

