ANIMAL CARE & CONTROL

August 1, 2025 | Operational Update

We recognize the vital role Animal Care & Control plays in our community and are committed to making necessary improvements to strengthen this essential service.

Shelter Statistics

Cedar Rapids Animal Care and Control has implemented a new reporting process. Updated shelter statistics will be released at the end of August in a new format.

Staffing Update

A cross-departmental team is actively working to expand temporary staffing capacity by partnering with a staffing agency to provide coverage during employee medical leave or restricted duty, addressing staffing challenges. Eighteen (previously ten) City staff members from departments across the City have begun working at Animal Control for one four-hour shift a week. This will allow for additional assistance and expand staffing while the operational review is underway.

We added three new, full-time positions to the Animal Care & Control team:

- Animal Control Officer
- Lead Shelter Technician (interviews underway)
- Animal Control Coordinator (interviews underway)

Each position is crucial to making initial improvements to the operations of Animal Care and Control. Full-time and temporary positions are posted on the City's website. Applications will continue to be accepted until filled.

Operational Review

The operational review RFP for Animal Care and Control has been awarded to Matrix Consulting Group. Work on the operational review began on July 18th, ahead of the proposed schedule. Review areas will include:

- Staffing levels
- Facility conditions
- Volunteer engagement
- Community outreach
- Regulatory compliance
- Adoption trends
- Enforcement strategies